RxBenefits®

Who is RxBenefits?

RxBenefits is a team of more than 1,000 multidisciplinary experts dedicated to improving your safety, lowering overall drug costs, and helping you make the most of your prescription drug coverage. We have partnered with your Pharmacy Benefits Manager (PBM) to optimize your pharmacy benefits experience.



RxBenefits Member Services

Our member services representatives have access to your PBM's system and are equipped to help you, and your physician and pharmacy with questions such as:

- "Is my pharmacy in the network?"
- "Is my drug covered?"
- "How do I order my medications by mail?"
- "What is a prior authorization and how do I get one?"
- "Can you assist me with general benefits questions?"

Whether you have questions or concerns, you can count on RxBenefits to:

- Act with urgency
- Keep your well-being in mind
- Resolve every issue to completion

Contact the RxBenefits Member Services Team

Live Chat

My RxBenefits Member Portal
Member.RxBenefits.com
Monday-Friday
10:00 a.m. to 7:00 p.m. Eastern

Email

CustomerCare@RxBenefits.com
Monday-Friday
8:00 a.m. to 9:00 p.m. Eastern

Call

1-800-334-8134
Monday-Friday
8:00 a.m. to 9:00 p.m. Eastern

Before or after these hours, and on holidays, you may speak directly with a PBM representative or leave a message for the RxBenefits Member Services Team to return your call.

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