My Cap BlueCross

Voice-Enabled skill for Amazon Alexa and Google Home

Confused about your healthcare coverage? Take a healthcare journey or get help understanding your member documents with the **My Cap BlueCross** voice skill.

Take a healthcare journey

My Cap BlueCross offers help with navigating real-life healthcare scenarios with the interactive journeys. Learn more through everyday situations like visiting your doctor or deciding when to use Virtual Care services.

Understand your healthcare documents

Healthcare paperwork can be overwhelming but Document Assistant can help. This feature on the **My Cap BlueCross** skill gives you more clarity for health insurance documents that can be tough to comprehend. Learn about how specific terms and special benefits work that could save you money through our voice-activated highlight sheet.

Navigating health insurance doesn't have to be hard, and your benefits should work for you.

Look for the blue megaphone on your Capital BlueCross documents to know what terms and/or phrases are voice activated.

COST SAVINGS

- Find out more about benefits that can save you money on services
- Learn about tools that pinpoint where to go to spend less out of your pocket

CLARITY

- Get answers to your questions without the confusing healthcare lingo, just simple language that isn't overwhelming
- Listen and watch our interactive journeys to help navigate common healthcare scenarios

CONVENIENCE

- Thinking about calling Member Services for your healthcare question? Try asking the **My Cap BlueCross** skill first; Ask questions like "what is coinsurance?"
- Learn at your own pace, when it fits in your schedule

To add "My Cap BlueCross" to your smart speaker

Download the Amazon Alexa app on your smartphone or tablet. The app is in the Apple App and Google Play stores. Open the app and select *skills*. Search for **My Cap BlueCross** and select *Enable*. You can also enable the skill in the Alexa Store on Amazon.com. If you already have an Alexa-enabled device, simply say, "Alexa, enable "**My Cap BlueCross**." Start talking with your Alexa or Google Home enabled device. Just say, "Alexa, or hey Google, ask **My Cap BlueCross**."

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